

Veramark Technologies, Inc.

There's more to Veramark than our award-winning solutions

It's not just about the telecommunications technology and services that Veramark provides, but the knowledge and experience of the people who design, develop, and support every Veramark solution...

With over 3,900 **About Veramark**

highly satisfied customers on active maintenance, Veramark offers a depth of expertise that is unmatched in the industry.

Veramark is a leading provider of communications management solutions that help organizations gain visibility into their communications networks and reduce expenses associated with their voice, data, and wireless services and infrastructure. Veramark solutions, which include software and services for Call Accounting, Telecom Expense Management (TEM) and Business Process Outsourcing (BPO), provide business intelligence for managing complex unified communications networks on a global scale. When deployed as a managed service, Veramark solutions deliver rapid ROI and can be self-funding.

Veramark's Communications Management Software

Enabling technology for Veramark's licensed on-premise, hosted/managed service, or full BPO solutions

- VeraSMART Call Accounting (on-premise and hosted)
- VeraSMART Telecom Expense Management (TEM) Suite
- VeraSMART Performance Advisor - Business Intelligence

Call Accounting — Savings. Compliance. Control.

VeraSMART Call Accounting helps organizations gain control over their telecom activity, reduce costs, and improve productivity. Compatible with TDM, IP or hybrid networks, VeraSMART makes it easy to collect, analyze, and report on call activity and expenses, providing the data necessary to make informed business decisions.

TEM — Savings. Compliance. Control.

VeraSMART TEM helps organizations take control of their complex communications networks, optimize business processes, and reduce expenses. VeraSMART provides a holistic view of all telecom and IT expenses – including costs associated with managing assets, work orders, wireline and wireless usage, and service provider invoices – and gives organizations the TEM-enabling technology they need to control those costs more effectively.

Performance Advisor — Actionable Business Intelligence

VeraSMART Performance Advisor enables dramatic improvements in expense management by improving visibility to data, making it easier to understand, and highlighting anomalies and exceptions.

Proprietary analytics deliver reliable, actionable information, so you can confidently take steps to improve performance and reduce spend.

VeraSMART Performance Advisor lets you navigate quickly from high-level dashboards to expense data detail. Everyone in your organization who can benefit from business intelligence – executives and directors, managers and staff, financial analysts, experts and novice users alike – will find the intuitive interface easy to use. Data and analysis that would otherwise take days or weeks to compile is instantly available to support the business decisions you face every day.

Veramark Services

TEM Wireless and Wireline BPO Services

- Invoice Loading
- Invoice Management
- Dispute Management
- Bill Payment
- Ordering and Provisioning
- Help Desk

TEM Professional Services

- Inventory Validation
- Historical Audit
- Network Optimization
- Sourcing
- Training
- Implementation

Call Accounting Services

- VeraSMART Call Accounting Implementation
- Call Accounting Training

Veramark Technologies, Inc.

3750 Monroe Avenue
Pittsford, NY 14534
Phone: 585.383.6806
Fax: 585.383.6800

info@veramark.com

www.veramark.com

call-accounting-solutions.com